

Watauga Municipal Court of Record
Monthly Performance Report

	Aug-16	YEAR TO DATE TOTAL	Aug-15	YEAR TO DATE TOTALS	GT FY 14-15
		2016		2015	
NUMBER OF NEW CASES FILED	801	7,887	566	6,954	7,391
TRAFFIC PARKING AND NON PARKING	605	6,428	446	5,687	6,015
NON TRAFFIC STATE LAW/PENAL CODE	135	965	69	956	1,033
NON TRAFFIC CITY ORDINANCE	61	494	51	302	334
CASES DISMISSED AFTER:					
driver safety course	56	414	39	367	410
deferred disposition	419	2,556	188	2,362	2,668
proof of insurance (FMFR)	13	111	12	102	107
compliance dismissal (fix it tickets)	33	503	37	539	572
ALL OTHER DISPOSITIONS				-	0
WARRANT INFORMATION					
starting number of warrants	5,035		4,595		
Number of warrants issued	265	2,439	207	2,603	2,859
Number of warrants cleared	238	2,095	184	2,463	2,620
ending number of warrants	5,062		4,618		
COURT STAFFING INFORMATION					
Number of contested cases set for hearing	73	548	55	469	497
Number of cases set on other dockets	875	9,412	995	9,893	10,744
Number of payments processed	589	5,867	541	10,362	11,241
# of Citations w/ Balances Due	4,828		4,621		
# of Citations Closed	956	1,295	657	6,494	7,138
% of Citations Closed	17%	12%	12%	12%	12%
monthly revenue	\$ 111,229	\$ 1,148,928	\$ 101,417	\$ 1,069,389	\$ 1,159,411
average citation price	\$ 191.44	154.82	\$ 116	157.98	\$ 158.08
ratio citation/employee	267	239	189	211	205

**WATAUGA FIRE DEPARTMENT
MONTHLY**

WATAUGA FIRE DEPARTMENT	AUGUST	2016	AUGUST	YEAR TO
GENERAL ACTIVITY	CURRENT	YEAR TO	2015	2015
	MONTH	DATE		
CALLS FOR SERVICE				
Fire/EMS	189	1438	161	1353
TIME INFORMATION				
Overtime Other than FLSA	56.00	1600.00	7.50	1285.5
FIRE SERVICES				
Avg Response Time the 1st apparatus arrives on scene	4.3	4.7	4.5	4.5
Structure Fire with Hose Deployment	1	9	0	4
Other Fire Response	45	336	34	334
Motor Vehicle Accident	14	272	11	52
Public Assist Calls	17	155	19	149
Mutual Aid Given (Fire)	6	16	5	9
Mutual Aid Received (Fire)	0.0	0	0.0	0
Water Usage	0	64,626	425	777
Hydrants tested	0	86	86	334
Specialized Response (Haz-Mat, Rescue, EOD)	2	27	2	13
FIRE MARSHAL SERVICES				
Certificate of Occupancy Inspections	6	43	7	42
Annual fire inspection	16	212	14	165
High Hazard Inspection	5	11	0	1
Permit Inspections	2	25	1	34
Spot Inspections	1	7	0	10
Re-Inspections Due to Violations	2	39	4	24
Alarm Plan Reviews	0	17	0	12
Sprinkler Plan Reviews	3	22	0	8
Construction Plan Reviews	3	14	0	11
Fire Alarm Acceptance Test	3	10	0	11
Sprinkler Component Acceptance Test	0	0	0	0
Man Hours spent on Fire Investigations	0	41	10	30
Man Hours spent on Emergency Management	0	0	0	3
Man Hours Spent on Public Education	4	31	4	15
Man Hours spent on special projects	1	42	2	22
Juvenile Fire Interventions	0	0	2	4
Citizen contacts made during proactive activities	30	244	33	111
EMERGENCY MEDICAL SERVICE				
Percent of Chute Time \leq 2 Minutes	98	3.6	98	96
Average time ALS care arrives	3.7	98	3.5	3.6
Average Scene time with patient transport in minutes	15	13.7	14.8	14
Average scene time without patient transport in minutes	18.9	21.1	36	23
Average total time per call with patient transport in minutes	56	53.1	61	61
Number of Cardiac Arrest Cases	1	14	2	11
Number of Cardiac Arrest with ROSC	0	0	0	1
Number of Patients Receiving CPR Prior to EMS Arrival	0	1	0	0
Number of ambulance calls answered	104	791	91	771
Number of times mutual aid given	6	48	3	17
Number of times mutual aid received	6	58	10	85
Number of patients transported	92	674	77	654
Number of patients seen & not transported	12	109	14	115



HUMAN RESOURCES

The Human Resources Department is committed to delivering the highest quality of service to all departments, employees, applicants and citizens. It supports the City of Watauga through recruitment, training and retention of a diverse and high performing workforce and management of employee benefits and compensation. Our goal is to make Watauga *A Great Place to Work*.

August 2016 Highlights & Accomplishments

Human Resources

- Held Employee Healthcare Meetings on August 8, 9 and 10, 2016
- Completed insurance Open Enrollment for all City Employees transitioning to Cigna for medical
- Prepared FY 2016-17 Classification Plan to present for City Council approval on September 7, 2016
- Updated FY 2016-17 Employee Benefits Guide
- Assisted with Texas Municipal Retirement System (TMRS) ordinance to fund pension plan. Ordinance will be presented for City Council approval on September 7, 2016
- Review venue contract for Employee Holiday Party
- Continue records retention efforts by scanning into Laser Fiche, shredding admissible documents and documenting with Records Destruction Log
- On-going Recruitment, Employee Relations, Risk Management (HR Performance Measures on next page)

Civil Service

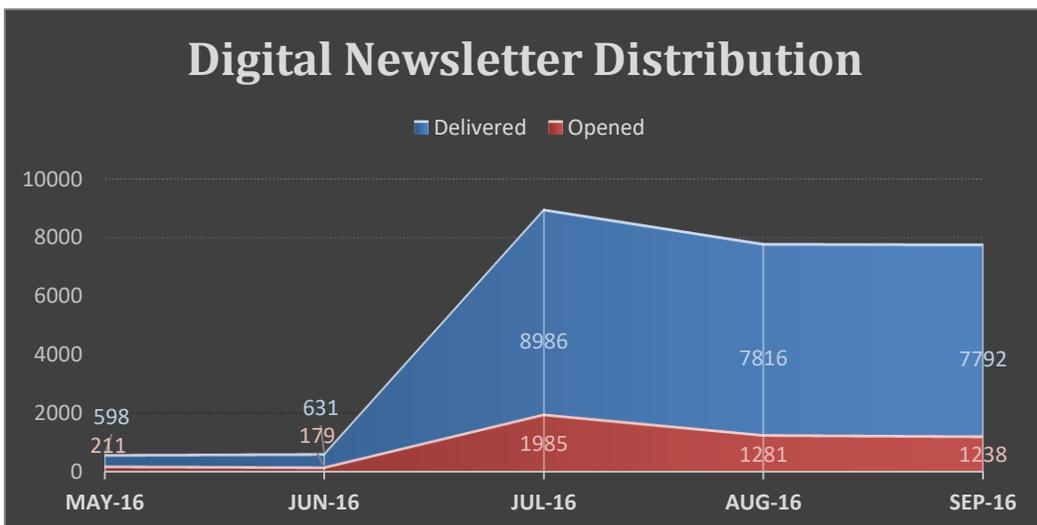
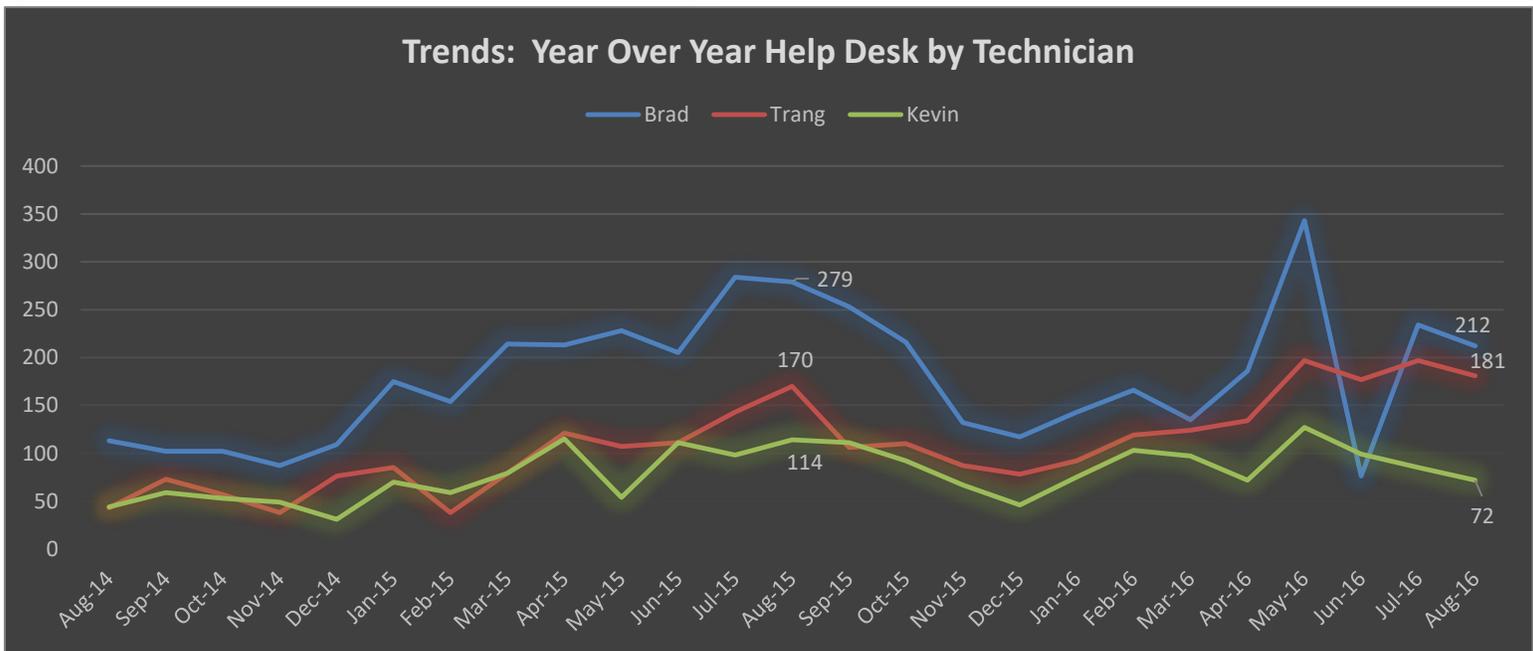
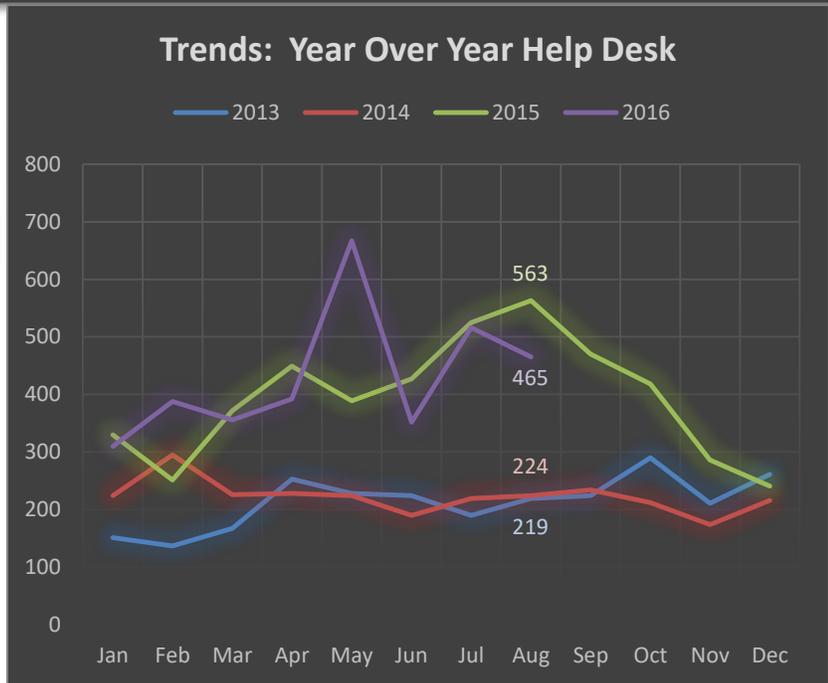
- Scheduled Meet and Confer session with Watauga Police Officers' Association for September 14, 2016.
- Conducted Police Department Entrance Exam for August 5, 2016
- Assisted Departments with Local Government Code Chapter 143 Compliance

HUMAN RESOURCES PERFORMANCE MEASURES				
<i>AUGUST 2016</i>	<i>August 2016</i>	<i>FY2015-16 YTD</i>	<i>August 2015</i>	<i>FY2014-15 YTD</i>
GENERAL				
Total Full Time Employees	162.5	162.5	166.5	166.5
Total Part Time Employees	12.5	12.5	13.25	13.25
Total FTEs (Full Time Equivalent)	175	175	179.75	179.75
Employee Turnover Rate	3%	17%	1%	15%
EMPLOYEE RELATIONS				
Employee Complaints (Grievances)	0	0	0	1
PERSONNEL CHANGES				
Number of Separations/Retirement (excludes seasonal EE)	5	29.75	1.25	26.25
Promotions	2	9	3	18
Demotions	0	0	0	0
Transfers	0	2	0	4
Payroll/Benefit Transactions Performed	39	459	64	537
RECRUITMENT				
Number of Employees Hired	5	59	6	52
Number of Applications Processed	129	1211	208	1421
Number of Positions Posted	5	36	3	49
RISK MANAGEMENT				
Vehicle Accidents	1	17	2	16
Number of Workers' Compensation Claims Processed	1	11	2	12
Number of Family Medical Leave Requests Processed	5	17	0	13
PROGRAMS				
Tuition Reimbursement Requests	1	15		
Wellness Events	0	5		
Training (City Wide)	0	3		
<u>New Hires</u>	<u>Position</u>			
Ryan Thomas	Firefighter/Paramedic			
Enrique Galindo	Maintenance Worker I - Sewer			
Hunter Howard	Maintenance Worker I - Streets			
Anjel Barajas	Maintenance Worker I - Water			
Aaron Walker	Maintenance Worker I - Water			
<u>Promotions</u>	<u>Position</u>			
Braden Lamb	Maintenance Worker I - Storm Drain			
Kiernan Lubon	Recreation Attendant			
<u>Transfers</u>	<u>Position</u>			
n/a				

Information Technology Monthly Report – August 2016

	Mo	FY-YTD
System Availability / Uptime:	100%	99.8%
Help Desk Tickets Closed:	465	4391

Top 10 Ticket Types Closed Fiscal 2015-16 YTD		
Software Install	41	518
Hardware and Devices	18	337
Hardware Install	16	330
Software Configuration	16	220
Web Site	20	220
Toner/Ink	21	197
Backup Jobs	0	168
User Accounts > Locked Out	18	157
Server Maintenance	46	147
General Support	13	145



- ### Monthly Accomplishments
- Moved PCs and reinstalled for City Hall Carpeting
 - Organized I.T. Server Room
 - Presented final proposals for City Security Enhancements
 - Provided Daily Support

WATAUGA PUBLIC LIBRARY- REPORT SUMMARY
Monthly Report-August, 2016

DEPARTMENT TOTALS	Current Month	This Month Last Year	Year to Date 2015-16	Year to Date 2014-15
Circulation Total	27,243	22,838	253,308	263,965
Total in Collection	N/A	N/A	114,254	109,742
In House Program Attendance	1,933	1,350	27,965	25,928
Outreach Program Attendance	21	0	5,127	4,059
Cards Issued	218	424	1,878	2,181
Door Count	10,245	14,906	109,593	113,307
Notary Service	44	61	256	262
Reference & Directional Transactions	1,651	1,789	19,546	22,310
Self-Check Out Transactions	1,383	1,104	12,197	7,133
Study Room Usage (hours)	354	535	5,750	5,991
Volunteer Hours	177.00	264.25	5154.40	5567.70
CIRCULATION SERVICES	Current Month	This Month Last Year	Year to Date 2015-16	Year to Date 2014-15
Books	16,491	13,464	155,721	138,798
Books on CD	838	748	7,203	17,777
DVDs	6,087	5,510	55,172	54,876
Kits	287	187	2,394	2,240
Music CDs	315	385	3,266	3,720
Periodicals	292	209	2,616	2,638
eBooks	131	268	2,914	3,164
eAudiobooks	320	210	2,162	2,161
eMagazines	32	28	589	561
Renewals	N/A	N/A	N/A	19,447
Metropac Materials	2,450	1,829	21,271	18,583
TOTAL CIRCULATION	27,243	22,838	253,308	263,965
Reserves Processed	1,970	1,549	17,599	16,905
Interlibrary Loan Requests	30	27	264	52
Self-Check Out Transactions	1,383	1,104	12,197	7,133
Self-Check Out-Items Checked Out	6,157	5,076	58,567	34,873
Revenue Collected	\$ 2,721.05	\$ 3,013.54	\$ 31,909.70	\$ 33,647.60
ADULT SERVICES	Current Month	This Month Last Year	Year to Date 2015-16	Year to Date 2014-15
Number of In House Programs	41	35	678	601
In House Program Attendance	577	498	8,986	7,987
Outreach Programs	1	0	15	7
Outreach Programs Attendance	15	0	514	196
Internet Users	1,667	1,962	16,783	17,564
YOUTH SERVICES	Current Month	This Month Last Year	Year to Date 2015-16	Year to Date 2014-15
Number of In House Programs	37	25	398	396
In House Program Attendance	1,356	852	18,979	17,941
Outreach Programs	2	0	69	72
Outreach Programs Attendance	6	0	4,613	3,863
Youth Computer Users	1,391	800	12,863	8,800
TECHNICAL SERVICES	Current Month	This Month Last Year	Year to Date 2015-16	Year to Date 2014-15
Material Items Received	888	701	8,567	8,378
Materials Added	695	768	8,962	8,675
Materials Withdrawn	381	293	4,513	4,801
Materials Purged (MIA)	0	0	0	0

*Please note some Library statistics have been affected by the migration to a new Library Catalog (Polaris).

Library Performance Measures for FY 2015-2016

Effectiveness:

1. The Library will receive a 95% approval rating from satisfied customers, as measured in Customer Survey responses.

Comments:

- a. "When buying book – see the back....."

Requests:

NA

2. 400 programs will be offered to patrons of all ages.
81 programs were offered in August.
1,160 programs have been offered this fiscal year.
3. 10 visits to public schools in Watauga will reach many students.
2 school visits were made August.
61 school visits have been made this fiscal year.
4. 5% percent of the collection will be evaluated for retention or replacement.
1,638 material items were evaluated in August.
A total of 9,631 material items have been evaluated this fiscal year.
5. 8500 material items will be added to the collection.
695 material items were added in August.
A total of 8,962 material items have been added this fiscal year.

Planning and Development Division		
Monthly Report	August	FY 16 YTD
Planning and Development Correspondence		
Outgoing	13	90
Incoming	32	204
Planning and Development Meetings		
Internal	2	28
External	1	13
Economic Development Correspondence		
Outgoing	81	1338
Incoming	5	72
Economic Development Meetings		
Future Business Opportunities	3	56
Current Businesses	54	268
Events		
City Events	0	30
Chamber Events	1	18
Economic Development Organizations	0	6
Applications		
Certificate of Occupancy	7	36
Planning and Zoning	2	5
Zoning Board of Adjustments	0	2
Marketing Materials		
Site/Property Flyers	0	2
Newsletter Submissions	1	10
News Articles Published	0	5
Correspondence		
Business Anniversary Cards Sent	27	319
Marketing Material Distributed	11	166
Social Media		
Website	0	55
Facebook and Twitter Updates	18	147
Available Property		
Shopping Centers (SF)	57,291	
Stand Alone Buildings (SF)	11,126	
Vacant Land (Acres)	51.53	

**MONTHLY REPORT FOR PARKS DEPARTMENT- August 2016
8/1-8/31/2016**

Turf Maintenance ₁	Cycles per month	Crew (3) hours per month
Municipal Buildings ①	3	1.5
Park Grounds ⑦	25	106.25
Right of Ways ③	3	1.5
Undeveloped properties ③	9	9
Totals:	37	109

Sanitation ₂	Cycles per month	Man hours per month
Capp-Smith	14	24
Foster Village	14	24
Parks-general	8	24
Recreation Center	14	0
Totals:	50	72

Landscape ₃	Sites per month
Fertilize	4
Plant installation	0
Irrigation checks	14
Irrigation repairs	10
Herbicide spraying	13
Trimming/pruning	15

Sports field maintenance ₄	Mowing cycles	Game preparation cycles
Baseball	6	12
Football	7	5
Kickball	6	12

MONTHLY REPORT FOR PARKS DEPARTMENT- August 2016
8/1-8/31/2016

Additional work completed

Remove excess trash from lake
Minor repairs to restroom facility at Capp-Smith park.
Monthly playground safety inspections.
Repaired fence panels at Capp-Smith park as needed.
Removed graffiti and repaired vandalism damage as needed.
Repaired lighting system under bridge at Watauga Rd (Whites Branch Creek Trail)
Removed dead tree behind Foster Village Park cottage.
Ant poison applied to soccer fields.
Sod cut baseball fields.
Cleaned fountain in lake at Capp-Smith park.

₁ Includes mowing, string trimming, edging, blowing, debris and trash removal.

₂ Cleaning of restroom facilities, emptying trash cans, and removal of loose trash on grounds.

₃ All work associated with horticulture

₄ Field maintenance includes mowing, clay surface repair/preparation, striping, base anchor repair, and pitching mound repair.

WATAUGA PUBLIC WORKS
MONTHLY

PUBLIC WORKS DEPARTMENT MONTHLY REPORT (2015-2016)	CURRENT AUGUST 2016	2015-2016 YEAR TO DATE	AUGUST 2015	2014-2015 YEAR TO DATE
GENERAL ACTIVITY				
COMMUNITY DEVELOPMENT DIVISION				
CODE ENFORCEMENT				
High Grass & Weeds	103	1324	176	1766
Vacant Property High Grass & Weeds	1	35	12	207
Fence Maintenance Property	11	251	58	655
Maintenance Swimming Pool	16	613	133	1021
Maintenance Unsightly	7	93	7	102
Conditions Inoperative	118	1876	109	1078
Vehicles	97	956	118	735
Right of Way Obstruction (Tree)	56	1048	342	1388
Right of Way Obstruction (Vehicle)	112	2527	40	381
Total Code Enforcement Cases	945	13151	1605	11672
INSPECTIONS/REGISTRATIONS/GARAGE SALE PERMITS				
Building Inspections	224	1778	112	1404
Single Family Rental Home Inspections (Total)	58	565	70	817
Interior Inspections (Change of Occupancy)	58	520	67	441
Exterior Inspections (Occupied)	0	45	3	376
Single Family Rental Homes (Registrations)	142	1195	151	1095
Vacant Property (Registrations)	2	27	3	35
Garage Sale Permits	64	699	73	737
Certificates of Occupancy Issued	4	33	2	38
PUBLIC WORKS DIVISION				
STORM DRAIN				
Monthly maintenance of City rights-of-way (man-hrs)	54	562	40	480
Monthly maintenance of City channels (man-hrs)	72	780	80	470
Sweeping of City streets per schedule (man-hrs)	96	688	24	298
Tree trimming and obstructions in drainage channels (man-hrs)	0	60	0	216
Tree trimming and obstructions on City rights-of-ways (man-hrs)	18	96	0	246
Chipping limbs at Browning property (man-hrs)	0	18	0	44
Delivering Sandbags due to inclement weather	0	8	0	20
Installing trip hazard repairs, Grinding sidewalks	0	62	40	40
STREETS				
Water / Sewer Repairs Completed	0	21	0	27
Subgrade Failure Repairs	2	41	0	68
Overlay - Subgrade Repairs (Concrete poured / yards)	698	968	952	1574
Curb & Gutter Repairs - Contracted (Linear Feet)	0	3300	0	12767
Cold Mix Pothole Repairs	22	292	4	195
Cutting back Vegetation (by property)	6	81	0	66
Crack Seal (Total miles)	0	22.83	0	6.3
Customer Street Concerns (MyGov/Phone/Email)	3	40	5	27
Ice and Snow Treatment / Removal (in days)	0	0	0	0
SIGNS & SIGNALS				
Regulatory Signage Fabricated / Replaced	13	178	2	137
Regulatory Signage Repair / Reset	1	77	2	75
Street Name Sign Replacements (Retroreflectivity Program)	27	177	48	170
Traffic Signal Call-outs (during work hours)	2	28	2	20
Traffic Signal Call-outs (after hours)	1	13	1	6
Signal Cabinet Preventative Maint. Signals and Flashers	5	75	3	75
Sign Down Call-Outs (during work hours)	0	22	0	11
Sign Down Call-Outs (after hours)	0	1	0	3
Graffiti Repairs	0	35	0	85
Paint Striping (Linear Foot)	0	15430	60	1245
Storm Damage Repairs (Traffic Signals)	0	3	0	8

WATAUGA PUBLIC WORKS
MONTHLY

PUBLIC WORKS DEPARTMENT MONTHLY REPORT (2015-2016)	CURRENT AUGUST 2016	2015-2016 YEAR TO DATE	AUGUST 2015	2014-2015 YEAR TO DATE
GENERAL ACTIVITY				
FLEET & FACILITIES DIVISION				
FLEET				
Number of Work Orders	115	761	46	739
Completed PM's	68	298	16	260
Outsourced Repairs	7	37	4	36
Repeat Repairs	1	1	0	0
FACILITIES				
HVAC Repairs	8	85	20	88
Plumbing Repairs	12	141	18	148
Electrical Repairs	15	189	3	151
Mechanical Repairs	5	36	3	39
Structural Repairs	4	46	4	57
Misc Repairs	20	239	30	190
Outsourced Repairs	2	21	3	35
Total Repairs Requested	66	757	81	709
UTILITIES DIVISION				
WATER				
Service calls	19	175	16	123
Water service line repairs	4	20	1	33
Water meters replaced	2	41	19	248
Water main breaks repaired	2	23	12	26
Line locates	6	26	2	23
Fire Hydrants replaced	0	3	0	5
Fire Hydrants repaired	0	31	1	10
Water turn on's / off's	3	53	2	75
WATER TECH				
Water samples taken Grease trap's inspected	25	275	25	275
Grease trap permit violations	68	755	80	756
Sand trap's inspected	1	20	3	21
Sand trap permit violations	11	122	11	120
	1	5	0	3
SEWER				
Service calls	8	73	3	51
Sewer service line repairs	1	23	0	31
Camera footage inspections of sewer mains	10,700	16900	2,000	17500
Preventative cleaning sewer main footage	3,500	113740	12,000	136070

COMMUNITY DEVELOPMENT DIVISION

CAPITAL IMPROVEMENT PROJECTS



Watauga Community Center Senior Center					
Project	Phase	Location	Architect Project Cost	Architect Completion	Const. Estimate
Senior Center	CONSTR.	Watauga Community Center	Plan: \$23,482.41 Design: \$178,693 Const: \$1,644,325	Plan: 100% Design: 100% Const: 8%	\$1,790,816
<p>The Total Budget is \$2,212,491. This is allocated as follows: Design/Architect: \$202,175, Testing/Survey: \$14,500, FFE: \$165,000, Construction: \$1,790,816 plus \$40,000 in contingency. Construction time is estimated at 245 days. August work included electrical, demolition, and earthwork. In September, place construction entrance, continue earthwork preparation for building pad, start drilling for concrete foundation piers.</p>					
2					

PUBLIC WORKS DEPARTMENT
August 2016 - Monthly Report

Project		Phase	Location	Engr. Project Cost	Engineering Completion	Const. Estimate
Wastewater Improvements South		CONSTR.	South Watauga	Design: \$526,355 Procur.: \$11,000 Const.: \$64,000	Design 100% Procur. 100% Const. 89%	\$7,604,031.50
<p>Construction started June 22, 2015 and scheduled substantial completion is January 22, 2017 with the final completion date being February 21, 2017. Through August 31, 2016, the contractor has performed \$5,074,946.85 on the contract.</p>						

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Contractor: Ark Contracting Services	
Construction Estimate	Days
Cost: \$7,604,031.50	Duration: 610
Performed: \$5,074,946.85	Elapsed: 436
Complete: 66.74%	Complete: 71.48%

Constr. Start: June 22, 2015

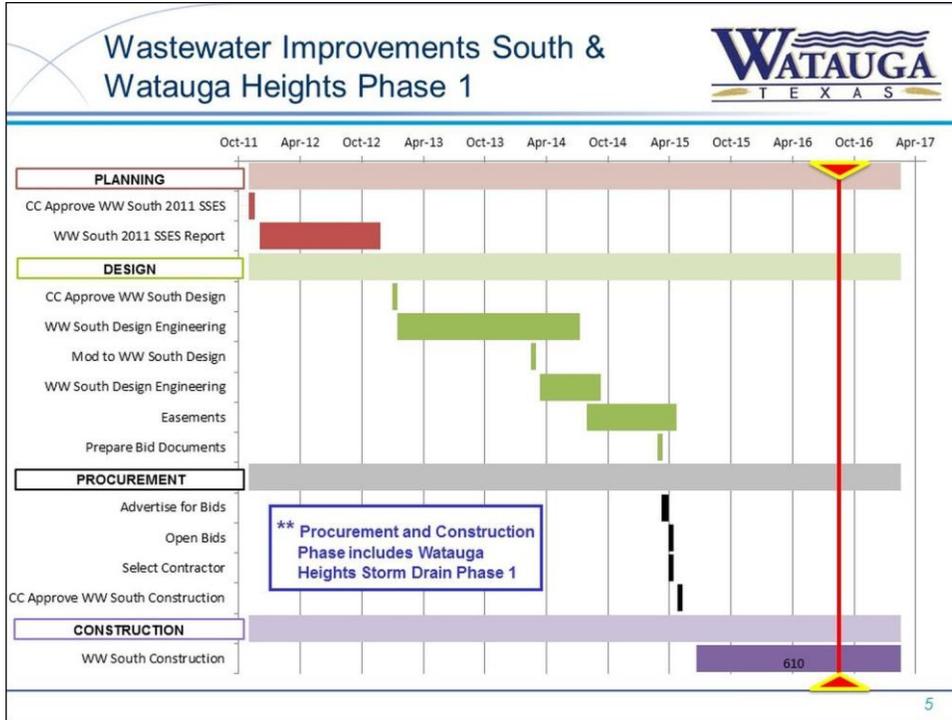
Constr. Completion: February 21, 2017

Current Status:

- Construction started June 22, 2015.
- 480 days for substantial completion (10/14/16)
- 510 days for final completion (11/13/16)
- 10 days added for Change Order #2 (11/23/16)
- 15 days added by Change Order #3 (12/08/16)
- 20 days added by Change Order #4 (12/28/16)
- 55 days added by Change Order #5 (2/21/17)

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PUBLIC WORKS DEPARTMENT
August 2016 - Monthly Report



Watauga Heights Phase 1 Storm Drain Improvements

WATAUGA TEXAS

Project	Phase	Location	Engr. Design/ Survey Cost	Engineering Completion	Const. Estimate
Storm Drain Improvements	CONSTR.	Watauga Heights Phase 1	Design: \$93,250 Procur.: \$10,600 Const.: \$14,550	Design 100% Procur. 100% Const. 70%	\$1,381,775*

*Combined with WW Improvements South project, which started June 22, 2015. Construction in Watauga Heights is 71.11% complete through August 31, 2016.

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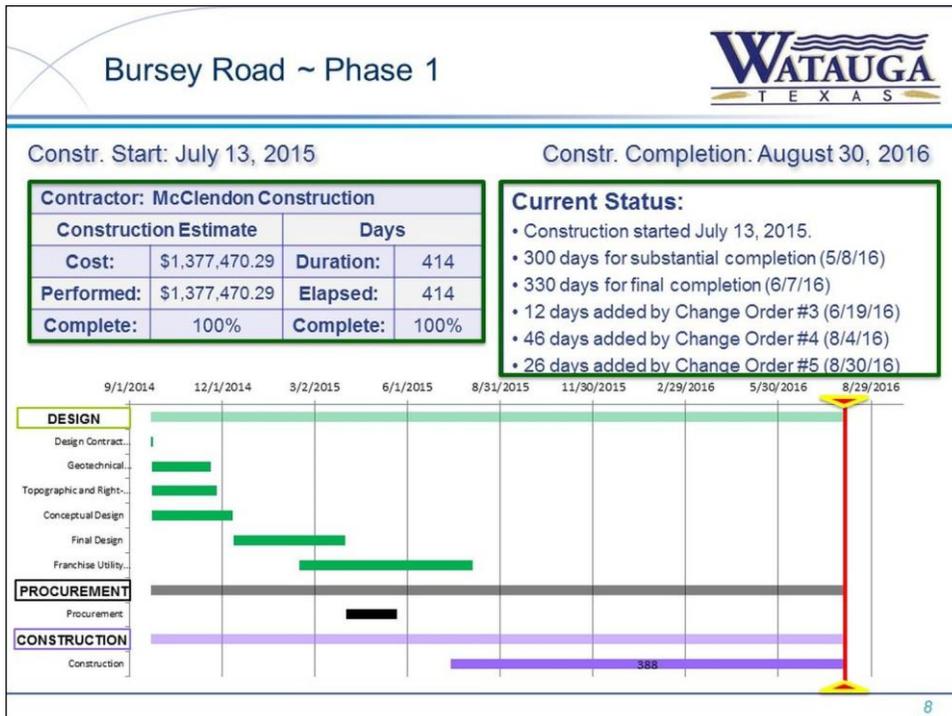
PUBLIC WORKS DEPARTMENT
August 2016 - Monthly Report

Bursey Road ~ Phase 1



Project	Phase	Location	Engr. Project Cost	Engineering Completion	Const. Estimate
Bursey Road Phase 1	CONSTR.	Whitley to Willis	Design: \$195,000 Procur.: \$15,000 Const.: \$42,000	Design 100% Procur. 100% Const. 100%	\$1,428,468.80
Construction began July 13, 2015 and was substantially complete on July 29, 2016. The contractor completed the project for \$1,377,470.29, a savings of \$50,998.51 on the contract. We have begun the process of closing the construction and engineering contracts now.					

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PUBLIC WORKS DEPARTMENT
August 2016 - Monthly Report

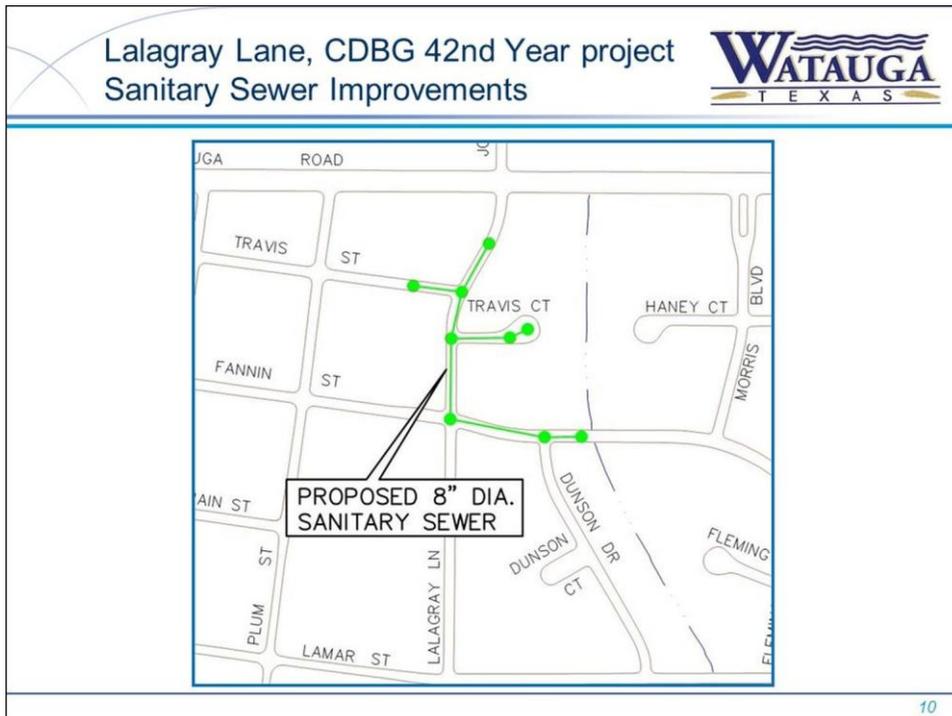
Lalagray Lane, CDBG 42nd Year project
Sanitary Sewer Improvements



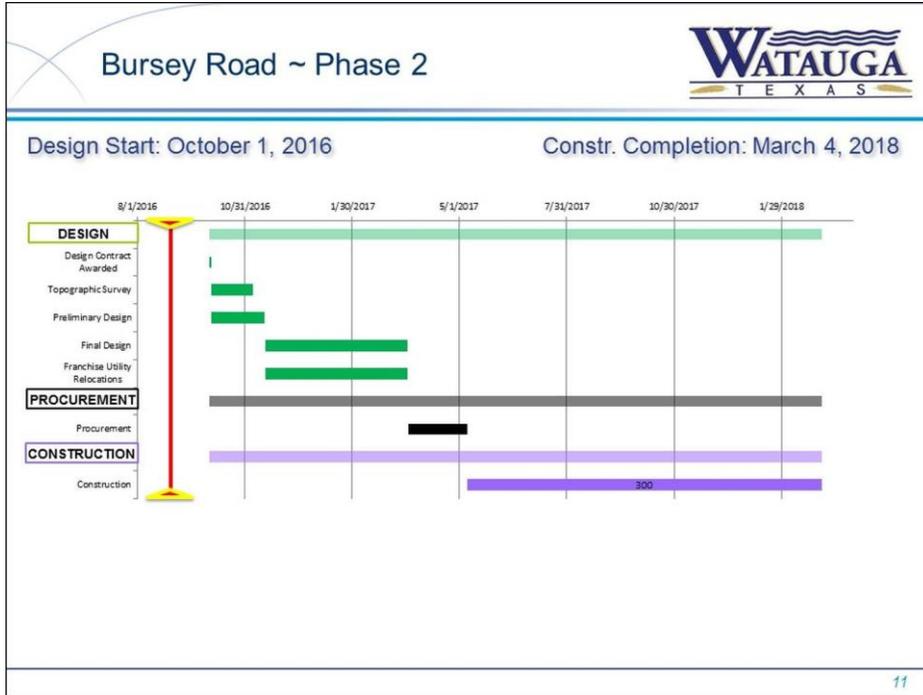
Project	Phase	Location	Engr. Design/ Survey Cost	Engineering Completion	Const. Estimate
Sanitary Sewer Improvements	DESIGN	Lalagray Lane CDBG 42 nd Year project	Design: \$13,000 Procur.: \$5,000 Const.: \$7,000	Design 100% Procur. 50% Const. 0%	\$207,281

Project is in Procurement Phase. The Bid Opening with Tarrant County is set for September 21.
The anticipated CDBG grant amount is \$174,222.49.

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PUBLIC WORKS DEPARTMENT
August 2016 - Monthly Report



PUBLIC WORKS DEPARTMENT
August 2016 - Monthly Report

UTILITIES DIVISION

WATER & WASTEWATER BRANCH
Service Calls

Water Service Calls:			
DATE	ADDRESS	REASON FOR CALL	ACTION
8/3/16	5921 Gayle	Service leak at Watauga Elem	Arrived at location, leak was inside school property, found school meter and turned off. Notified school and they will fix.
8/7/16	6445 Mac Arthur Dr.	Service leak	Arrived at location, noticed a leak on customers water service line. Left a door hanger.
8/19/16	5800 Bunker	Irrigation repair	Arrived on location, homeowner showed us where leak from irrigation was. We previously did work and irrigation had leak. We fixed her irrigation.
8/25/16	6453 Loma vista	Water leak	Arrived on location, gasket was leaking so tightened up and stopped the leak.
Wastewater Service Calls:			
8/10/16	6845 Lyndale Dr.	Manhole lid off	Arrived at location, found manhole lid and put back on.

**WATAUGA POLICE DEPARTMENT
MONTHLY**

WATAUGA POLICE DEPARTMENT	August	2016	August	YEAR TO
	CURRENT	YEAR TO	2015	2015
	MONTH	DATE		
ADMINISTRATIVE/SUPPORT SERVICE				
ADMINISTRATIVE				
Total Overtime	288.50	2115.25	410.75	2179.82
Number of Part One Crimes reported	59	459	56	547
Total Hours of Training Provided	294	1116	160.0	216.0
ANIMAL CONTROL				
Number of animals confined	44	399	36	393
Number of calls for service dispatch	90	934	74	684
Number of animal bites investigated	2	25	3	18
Number of Dangerous Dogs Determined	0	3	0	0
Number of Animals Adopted	22	180	42	226
Total Number of Animals Euthanized	10	69	26	119
Euthanized Due to Space	1	1	0	5
Euthanized Due to Illness, Agression, or Ferel	6	57	25	100
Euthanized Wildlife	3	11	1	14
RECORDS				
Public Information Requests processed monthly	91	438	58	396
Number of incoming records processed monthly	1332	9812	1695	12302
Accident Reports Requested - Total	17	85	26	100
COMMUNITY SERVICES				
Area School Events/Contacts	3	112	10	55
Neighborhood Watch Group Meetings	0	0	0	0
Crime Prevention Training/Meeting	2	12	4	20
Explorer Post Meetings	4	31	4	22
Explorer Post Hours	66	1161	105	1065
VIPS - Hours	302	1258.25	108	781.8
OPERATIONS				
Calls for Service	697	5532	737	5868
Offense/Incident Reports Written	166	1438	152	1384
Accidents Reports Written - Total	16	90	13	80
Non-injury	8	48	4	37
Injury	8	42	9	43
Fatality	0	0	0	0
TRAFFIC VIOLATIONS Issued				
by Officers	611	5798	433	5219
by Automated Red Light Enforcement	1588	12159	1220	7705
ARREST INFORMATION				
Total Arrest Made	100	637	53	490
Felony	17	93	6	54
Misdemeanor	83	544	47	436
CRIMINAL INVESTIGATIONS				
Case Clearance rate	88.89%	50.64%	21.15%	24.08%
Average number of cases assigned to each investigator	15.75	14.625	13	16.94
RESPONSE TIMES				
COMMUNICATIONS				
Avg Time Priority 1 Police Calls are Held (minutes, sec)	3:28	2:24	3:00	2:31
Avg Time Priority 2 Police Calls are Held (minutes, sec)	1:44	2:21	3:09	3:02
Avg Time Priority 3 Police Calls are Held (minutes, sec)	3:55	3:57	5:21	5:30
PATROL				
Average response time to priority 1 calls (minutes, secs)	8:40	6:00	6:03	5:27
Average response time to priority 2 calls (minutes, secs)	4:51	5:58	7:42	7:10
Average response time to priority 3 calls (minutes, secs)	8:21	7:41	10:16	10:33
TRAFFIC/MOTORS DIVISION				
Number of traffic contacts initiated	258	2646	269	2413
Number of citations issued	332	3309	287	2870

	CURRENT MONTH	2016 YTD	Aug	2015 YTD
FACILITY RENTALS				
COMMUNITY CENTER	730	400	915	1,020
FOSTER VILLAGE BUILDING	705	2632.5	1,410	5,545
CAPP SMITH PARK	635	65	190	950
TOTAL	2,070	6631	2,515	7,515
REVENUE				\$7,515.00
RECREATION CENTER CLASSES				
FIT PASS	500	1897	540	3,541
KARATE	300	1421	310	795
KAJUKEMBO	45	360	44	191
KRAV MAGA MARTIAL ART	40	378	42	354
MUSIC LESSONS	0	123	20	124
INTRO TO DANCE	90	616	107	887
CW CLASSES	0	481	0	825
HAWAIIAN DANCE	0	192	60	280
TIME FOR TOTS	12	240	10	120
TINY TOTS	12	180	12	80
FIT PASS CHILD CARE	125	293	189	993
EXCERSISE 101	0	388	0	200
PERSONAL TRAINING	8	4	0	0
CAMP WATAUGA	0	2600	0	1,570
CAMP TON OF FUN	0	1000	0	1,025
BC FIT CLUB	0	0	0	1,226
TOTAL ATTENDANCE	1,132	4,136	1,334	12,211
TOTAL REVENUE				
YOUTH SPORT LEAGUES				
SUMMER TRACK	0	320	0	1,401
YMCA	500	620	0	12,800
YOUTH BASKETBALL	200	8,650	200	
TOTAL ATTENDANCE	720		200	14,201
REVENUE				
ADULT SPORT LEAGUES				
ABL OPEN		120	205	2270
MEN'S FLAG FOOTBALL			0	868
Volleyball open play	55	55		
TOTAL ATTENDANCE	55		205	3,138
REVENUE				

	CURRENT MONTH	2016 YTD	Aug	2015 YTD
SENIOR CENTER PROGRAMS				
SENIORS N MOTION	18	187	18	288
Senior Prom	0	52		38
KNIT KNOTS	10	102		178
SENIOR CENTER GAMES	491	3,993	564	5,942
SENIOR CRAFTS	0	30	12	115
BOWLING	240	1,876	152	1,246
WATER AEROBICS	141	279	80	220
GAME NIGHTS	0	27	12	102
AARP Safety Drive	0	41	0	3/61
AARP TAX AIDE	0	51/221	0	40/198
HEALTH EDUCATION	22	192	25	18/312
EDUCATION	18	102	14	156
liFE LINE /MOBILE HEALTH	0	83	0	76
TAFB Store Donation	218	2,251	244	2,287
Feed America SENIOR SHARE	65	555	72	600
Pet Food Bank	44	354	50	712
Day Outings	12	64	0	36
Fishing Derby	0		0	18
QUILTING	0	358	274	
TOTAL ATTENDANCE	1,279			
REVENUE				

	CURRENT MONTH	2016 YTD	CURRENT MONTH	2015 YTD
COMMUNITY CENTER ATTENDANCE				
AVERAGE DAILY	94	128	98	188
MEMBERS REGISTERED/USE	61	199	72	602
TOTAL				
MEMBERSHIP REVENUE	\$2,140	4130	\$170	\$14,643
WALK IN FEE REVENUE	\$613	854	\$409	\$3,539
VENDING REVENUE	\$105	109	\$89	\$408
TOTAL		11551	\$668	\$18,590
SENIOR CENTER ATTENDANCE/EXPENDITURES				
AVERAGE DAILY ATTENDANCE	40		40	277
ACTIVE MEMBERS	95	560	95	560
MONTHLY MEAL EXPENDITURES	\$896	\$1,282	\$940	\$1,825
MONTHLY RIDES	76	640	130	1,227
SPECIAL EVENTS				
ATTENDANCE	0	33000	0	15,250
REVENUE	\$0	33000	\$0	\$23,839
VOLUNTEERS NUMBER/HOURS WORKED				
YOUTH SPORTS			120	
SPECIAL EVENTS	0	1200	0	30
SENIOR SERVICES	11/69	73/8496	12/110	152/3300

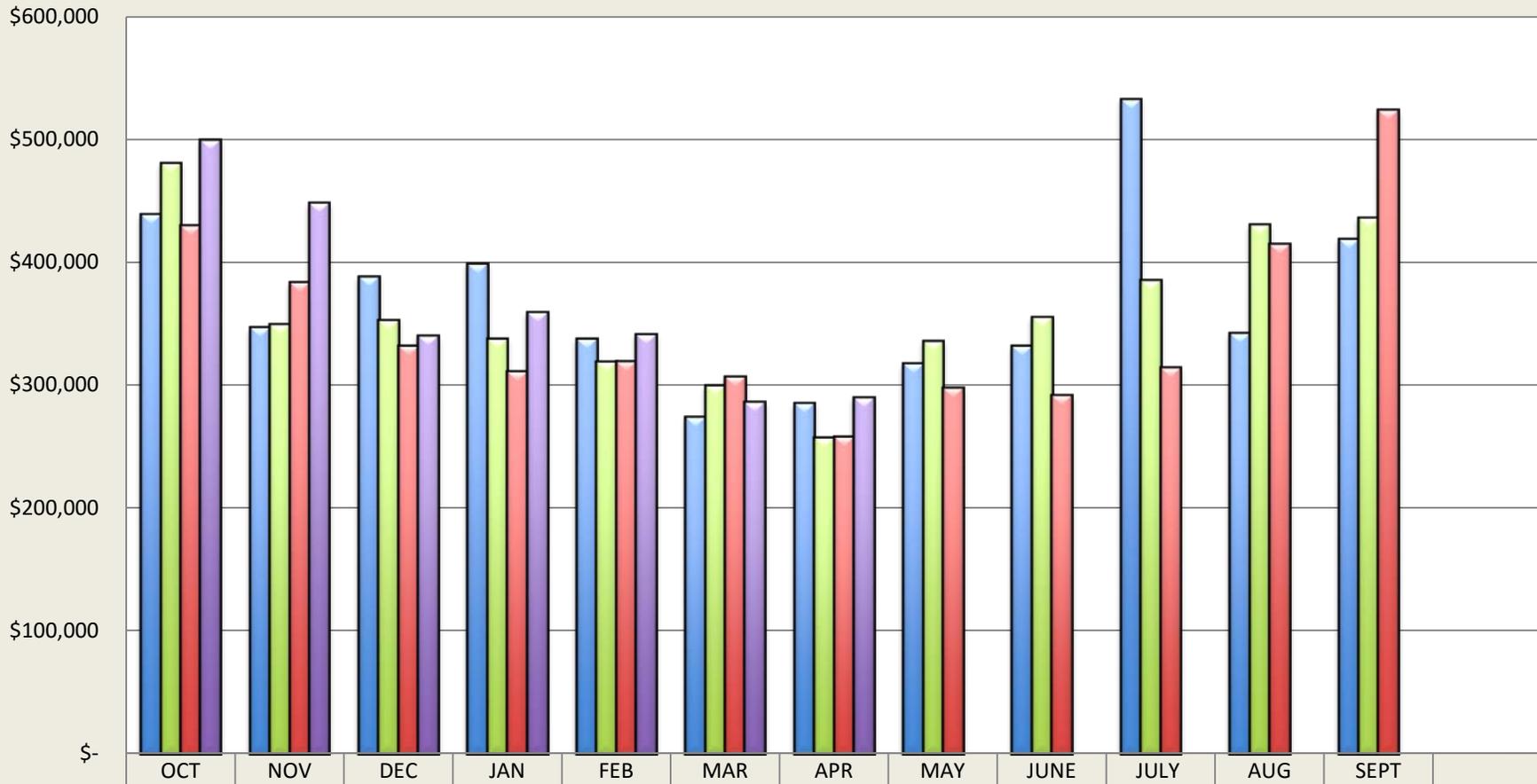
	CURRENT MONTH	2016 YTD	JUNE	2015 YTD
FACILITY RENTALS				
COMMUNITY CENTER	975	400	865	630
FOSTER VILLAGE BUILDING	935	2632.5	550	4,280
CAPP SMITH PARK	250	65	210	840
TOTAL	2,160	4777	1,625	5,650
REVENUE				
RECREATION CENTER CLASSES				
FIT PASS	168	941	601	2,917
KARATE	216	915	241	1,600
KAJUKEMBO	43	252	48	134
KRAV MAGA MARTIAL ART	60	288	65	292
MUSIC LESSONS	21	105	21	106
INTRO TO DANCE	0	388	0	752
CW CLASSES	0	481	0	825
HAWAIIAN DANCE	20	127	24	119
TIME FOR TOTS	0	240	0	120
TINY TOTS	0	180	0	80
FIT PASS CHILD CARE	244	168	194	148
EXCERSISE 101	0	388	0	200
PERSONAL TRAINING	2	4	0	0
CAMP WATAUGA	1,300	0	1,625	70
CAMP TON OF FUN	500	0	625	25
BC FIT CLUB	0	0	175	1,040
TOTAL ATTENDANCE	2,574	4,136	3,619	8,428
TOTAL REVENUE				

	CURRENT MONTH	2016 YTD	JUNE	2015 YTD
YOUTH SPORT LEAGUES				
SUMMER TRACK	160	320	400	751
YMCA	120	120	200	11,200
YOUTH BASKETBALL	0	8,000	100	6,145
TOTAL ATTENDANCE			600	18,096
REVENUE				
ADULT SPORT LEAGUES				
ABL OPEN	120	120	500	1,620
MEN'S FLAG FOOTBALL	0		160	618
TOTAL ATTENDANCE			660	2,238
REVENUE				

	CURRENT MONTH	2016 YTD	JUNE	2015 YTD
SENIOR CENTER PROGRAMS				
SENIORS N MOTION	15	151	25	250
Senior Prom		52		38
KNIT KNOTS	36	90		178
SENIOR CENTER GAMES	508	2,973	665	4,911
SENIOR CRAFTS		30	12	91
BOWLING	252	1,400	152	946
WATER AEROBICS	72	72	28	28
GAME NIGHTS		27	18	62
AARP Safety Drive		36		2/60
AARP TAX AIDE		51/221		40/198
HEALTH EDUCATION	33	148		16/269
EDUCATION	26	68	20	117
liFE LINE /MOBILE HEALTH		83		76
TAFB Store Donation	268	1,803	445	1,726
Feed America SENIOR SHARE	61	420	75	528
Pet Food Bank	50	260	30	260
Day Outings	12	42	12	101
Fishing Derby				18
QUILTING		358		
TOTAL ATTENDANCE	798		845	
REVENUE				

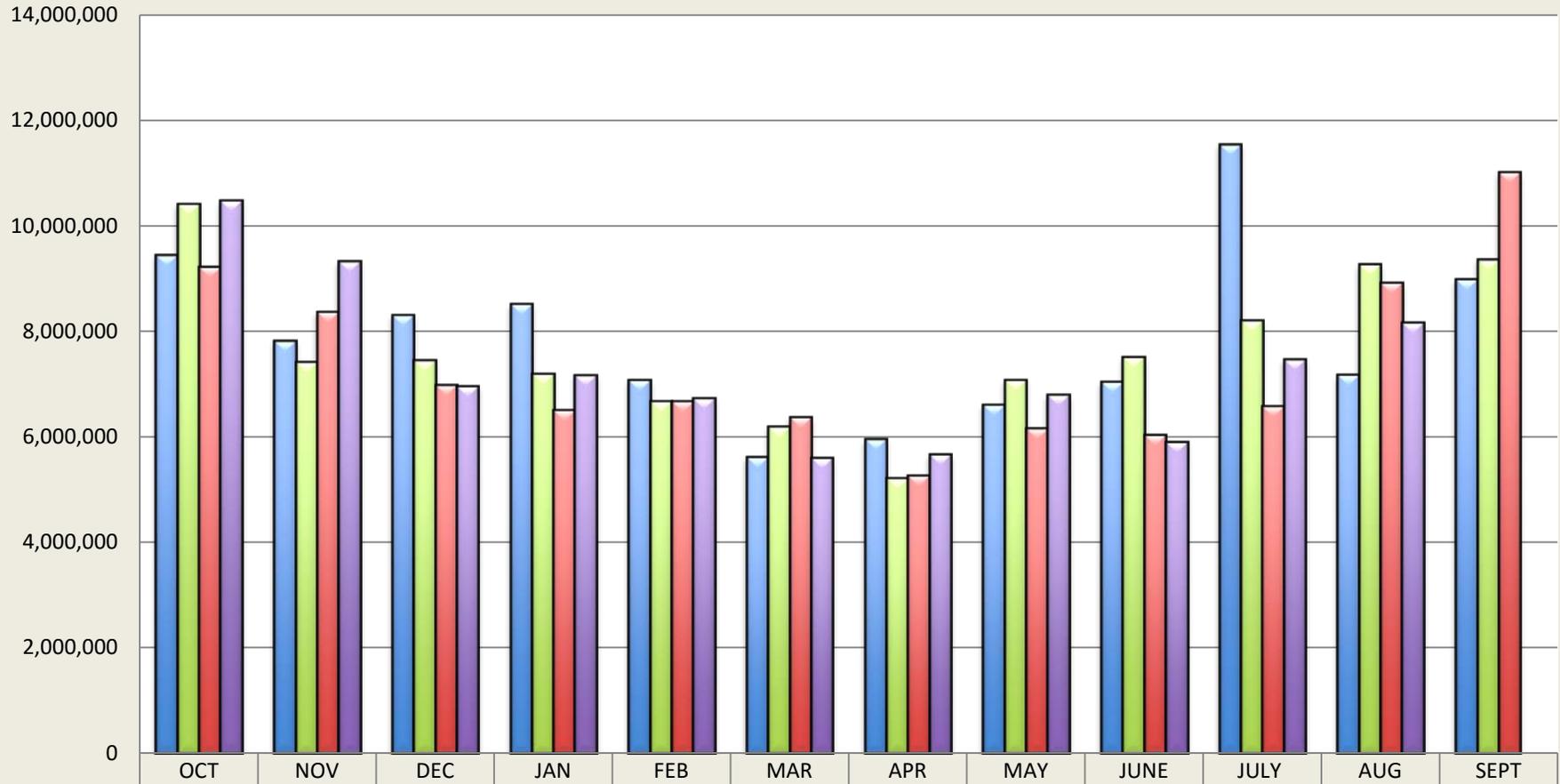
	CURRENT MONTH		CURRENT MONTH	2015 YTD
COMMUNITY CENTER ATTENDANCE				
AVERAGE DAILY	310	128	308	188
MEMBERS REGISTERED/USE	80	199	83	276
TOTAL				
MEMBERSHIP REVENUE	\$2,650	4130	\$2,950	\$9,630
WALK IN FEE REVENUE	\$833	854	\$483	\$2,414
VENDING REVENUE	\$148	109	\$121	\$319
TOTAL	\$3,631	11551	\$3,554	\$12,363
SENIOR CENTER ATTENDANCE/EXPENDITURES				
				12,363
AVERAGE DAILY ATTENDANCE	39		44	202
ACTIVE MEMBERS	95	465	95	475
MONTHLY MEAL EXPENDITURES	\$189	\$1,018	\$114	\$885
MONTHLY RIDES	97	490	126	857
SPECIAL EVENTS				
ATTENDANCE	900	26000	0	15,150
REVENUE	\$0	33000	\$0	\$23,839
VOLUNTEERS NUMBER/HOURS WORKED				
YOUTH SPORTS			0	
SPECIAL EVENTS	1200	1200	0	30
SENIOR SERVICES	11/236	52/737	15/164	120/2964

Monthly Water Usage Total Billing - All Customers



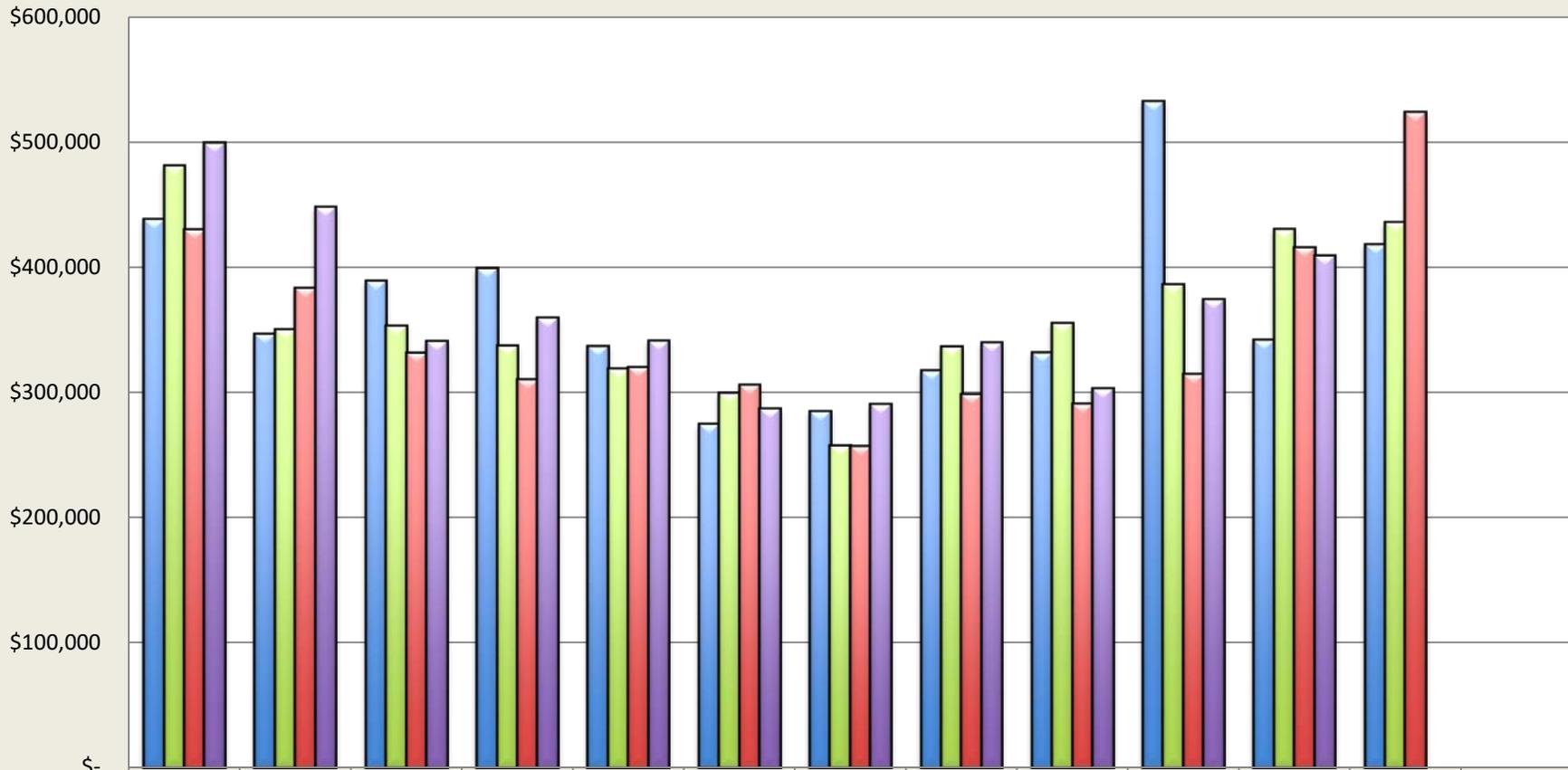
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	
FY 2013	\$438,959	\$346,654	\$388,830	\$399,189	\$337,543	\$274,404	\$284,862	\$317,459	\$331,941	\$533,015	\$342,410	\$418,664	
FY 2014	\$481,055	\$350,027	\$352,997	\$337,383	\$319,025	\$299,690	\$257,247	\$336,230	\$355,435	\$386,087	\$430,790	\$435,936	
FY 2015	\$430,175	\$383,469	\$331,903	\$310,873	\$319,757	\$306,302	\$257,625	\$298,311	\$291,387	\$314,786	\$415,541	\$524,653	
FY 2016	\$500,108	\$448,030	\$340,696	\$359,469	\$341,361	\$286,523	\$289,981	\$-	\$-	\$-	\$-	\$-	\$-

Monthly Water Usage Total Billing - All Customers



	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT
FY 2013	9,457,636	7,819,888	8,314,055	8,519,378	7,077,406	5,615,794	5,956,550	6,605,999	7,042,066	11,557,50	7,162,929	8,989,304
FY 2014	10,410,52	7,416,218	7,454,786	7,185,014	6,675,647	6,191,011	5,217,369	7,080,534	7,507,882	8,208,138	9,274,622	9,373,160
FY2015	9,225,179	8,366,420	6,989,986	6,502,926	6,671,834	6,367,260	5,250,826	6,170,207	6,024,849	6,580,313	8,910,498	11,006,99
FY2016	10,475,92	9,326,321	6,949,067	7,174,971	6,731,046	5,597,818	5,662,794	6,792,236	5,903,007	7,479,711	8,158,406	0

Monthly Water Usage Total Billing - All Customers



	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	
FY 2013	\$438,959	\$346,654	\$388,830	\$399,189	\$337,543	\$274,404	\$284,862	\$317,459	\$331,941	\$533,015	\$342,410	\$418,664	
FY 2014	\$481,055	\$350,027	\$352,997	\$337,383	\$319,025	\$299,690	\$257,247	\$336,230	\$355,435	\$386,087	\$430,790	\$435,936	
FY 2015	\$430,175	\$383,469	\$331,903	\$310,873	\$319,757	\$306,302	\$257,625	\$298,311	\$291,387	\$314,786	\$415,541	\$524,653	
FY 2016	\$500,108	\$448,030	\$340,696	\$359,469	\$341,361	\$286,523	\$289,981	\$340,305	\$303,654	\$374,553	\$409,337	\$-	\$-